

Dear Office-Logic Administrator,

To help maintain the quality of our products and services to our customers, LAN-ACES, Inc. is now offering an annual Updates, Support, and Enhancement (USE) Agreement to our existing Office-Logic clients. This agreement ensures that our clients will receive the latest product updates and priority technical support, while effectively cutting costs.

The LAN-ACES Updates, Support, and Enhancement Agreement contains the following:

## **★** Free Technical Support from LAN-ACES:

Free Technical Support will be available for clients that have a current USE Agreement. Any new add-on licenses that are purchased will automatically be covered under the current USE Agreement, free of charge, for the remainder of that agreement. Support will be available through phone, e-mail, and our web site.

## **★** Free updates to products:

Free upgrades for all maintenance and version updates as they become available. Shipping and Handling charges will apply for delivery of new version updates. Maintenance updates will be available for download from our web site. A valid e-mail address or fax number will be required for update notifications.

## ★ Cost Effective:

All upgrades to Office-Logic (any version) to the latest version will require a USE Agreement. For Office-Logic sites that have less than 100 user licenses, the price is \$24.95 per Office-Logic license. For sites with 100 or more user licenses, the price is \$19.95 per Office-Logic license.

Clients that have a current USE Agreement will receive all maintenance and version updates for free.

This agreement acts as an annual insurance policy for your current Office-Logic environment, and ensures that your site will always have the latest software and technical support if needed.

LAN-ACES, Inc. offers a wide range of products to help improve office communications.

(Office-Logic not required)

For more information, or to be removed from this UPDATES list, fill out the attached form and fax it to 713-481-9823 or visit our website at http://www.LAN-ACES.com
All prices listed in this document are in US Dollars.

\* Please Update Your Records To Our New Contact Information \* LAN-ACES, Inc.

6801 Sanger Avenue ~ Suite 224
Waco, TX 76710

Sales: (800)526-2237 option 1

Support: (800)526-2237 option 2

FAX: (713)481-9823



## 6801 Sanger Avenue ~ Suite 224 Waco, TX 76710 Phone: (800) 526-2237 FAX: (713) 481-9823

Updates, Support, and Enhancement Agreement Registration Request Form

| Company Information:   |     |             |          | Date:   |               |  |                      |  |
|--|-----|-------------|----------|---|---------------|--|----------------------|--|
| Company Name:  |     |             |          |   |               |  |                      |  |
| Contact Name:  |     |             |          |   |               |  |                      |  |
| Address:   |     |             |          |   |               |  |                      |  |
| Address2:  |     |             |          |   |               |  |                      |  |
| City: State/Prov: CO   |     |             |          | UNTRY: Z                                      |               |  | P:                   |  |
| Phone Number: ext.   |     |             |          | FAX:  |               |  |                      |  |
| E-Mail Address:  |     |             |          |   |               |  |                      |  |
| A valid Email Address is required, and will automatically be added to our Updates List <b>Product Information:</b> |     |             |          |   |               |  |                      |  |
| Products/Version:  |     |             |          |   |               |  |                      |  |
| Total User Licenses:   |     |             |          |   |               |  |                      |  |
| Serial Numbers:  |     |             |          |   |               |  |                      |  |
|  |     |             |          |   |               |  |                      |  |
| Payment Method:  Please circle one of the following: VISA MasterCard American Express Discover                     |     |             |          |   |               |  |                      |  |
| Card Number:   | .SA | - Waster Co | aru      | American Ex                                   | 1             |  | ication Value (CVV2) |  |
| Name on credit card: Exp Dat   |     |             |          | lato:   | - J u.        | The state of the s | Toution Value (OVV2) |  |
|  |     |             |          | Security Code on back of card - Last 3-digits |               |  |                      |  |
| Corporate credit card: YES NO  |     |             |          | American Express - 4-digit code on front      |               |  | •                    |  |
| Authorized Signature:  |     |             |          |   |               |  |                      |  |
|  |     |             |          |   |               |  | <b>T</b>             |  |
| Description  |     |             |          | Total # of<br>Licenses                        | Price/License |  | Price                |  |
| Office-Logic Groupware (5 to 99 User Licenses)   |     |             |          |   | X             | \$29.95  |                      |  |
| Office-Logic Groupware (100 or More User Licenses)   |     |             |          |   | X             | \$24.95  |                      |  |
| Office-Logic Remote USE Agreement  |     |             |          |   | X             | \$24.95  |                      |  |
| Office-Logic I-Net   |     |             |          |   | X             | \$40.00  | <del>-</del>         |  |
| SyncML Sync Service-iPhone-Droid-Windows Mobile-BlackBerry   |     |             |          |   | X             | \$180.00   |                      |  |
| Office-Logic InterChange USE Agreement   |     |             |          | See Price List                                |               |  |                      |  |
| ICFAX – Office-Logic InterChange FAX Gateway   |     |             |          | See Price List                                |               |  |                      |  |
| Secure Mail - Safe Way To Send Sensitive Information   |     |             |          |   | Se            | e Price List   |                      |  |
| ICSMS Gateway  |     |             |          |   |               | \$200.00   |                      |  |
| Notes: Renewed Annually.   |     |             |          | Shipping & Handling:                          |               |  | N/A                  |  |
|  |     |             |          | (TX residents only – 8.25%) Tax:              |               |  | N/A                  |  |
|  |     |             |          | Grand Total:                                  |               |  |                      |  |
|  |     |             |          |   |               |  |                      |  |
| Company Information fields above must be completed   |     |             |          |   |               |  |                      |  |
| Comments: *** Please contact Sales at 1(800)526-2237 option 1 if changes to your licenses are needed               |     |             |          |   |               |  |                      |  |
|  |     |             |          |   |               |  |                      |  |
|  |     |             |          |   |               |  |                      |  |
|  |     |             |          |   |               |  |                      |  |
| Reseller Name: Cont  |     |             |          | act Name:                                     |               |  |                      |  |
| Phone Number: ext. FAX:  |     |             |          | :   |               |  |                      |  |
| E-Mail Address:  |     |             | <u> </u> |   |               |  |                      |  |